



Want to Know Your Order Status? Point and Click – It's That Quick!

At ATG Rehab we know you want to know where your order stands every step of the way from taking the initial order, through clinician communications, to ultimately customer satisfaction.

Our new customer care communications solutions gives you customer, caregiver, or clinician - three options for monitoring order status.

Option One: *Point, Click, and you are done!*

- Log onto our company website www.atgrehab.com
- Click onto our individual branch location.
Customers: Follow our "Customer Only" link.
Enter your last name and your customer number.
Clinicians: Follow your user name and password.
Your order status is a click away!

Option Two: *Automatic Email Alert*

During your evaluation with one of our knowledgeable Assistive Technology Professionals', you can choose to enroll in our "Email notification program". An email will be automatically sent to your attention at every critical point in the order process, providing you with up to date information efficiently, effortlessly, and electronically.

Option Three: *Order Status Report Review*

An ATG Rehab representative can provide you with a hard copy of your order status report. Clinicians can determine the frequency of order status reports which can be sent via email, fax, or US postal service without any effort on the customer's part.



ATG Rehab has caring, reliable communication at all levels throughout the order process. Our advanced IT communication programs are among the best in the industry. You can count on us with confidence.